ATU Sustainability Mission

As a leader in the travel retail industry, we aim to meet the expectations of our customers, employees, and stakeholders to the highest standards, in line with our "Happy Culture, Happy Travel" approach, while continuously enhancing our service quality through internationally recognized sustainability principles and a culture of sustainability.We take the lead in implementing initiatives that reflect our social and environmental responsibility, and our mission is to leave a more sustainable world for future generations.

ATU Sustainability Policy

ATU Duty Free has adopted the following principles under its Sustainability Policy:

- To carry out all sustainability-related activities in alignment with the United Nations Sustainable Development Goals,
- To share the implementation of sustainable environmental policies with the public in a transparent manner,
- To use energy efficiently and protect ecological balance and natural resources,
- To calculate carbon emissions arising from its operations and monitor waste management as part of its efforts to combat climate change,
- To raise awareness of efficient water, use among all stakeholders, starting with its employees,
- To develop and implement practices aimed at improving occupational health and safety,
- To ensure information security and business continuity across all its activities,
- To enable the use and development of innovative technologies that contribute to sustainable development,
- To engage in sustainable business activities with stakeholders and suppliers,
- To ensure continuity in customer satisfaction
- To participate in community and social projects while conducting its activities and to protect the environment and natural resources,
- To aim to create a sustainable employment and working environment in line with global principles of diversity, equity and inclusion, and to increase the proportions of female employees and female managers,
- To conduct service processes in compliance with national and international standards and applicable legislation, while respecting ethical values; and to adopt

and embed Corporate Governance Principles, particularly ethical values and anti-corruption, within its corporate culture,

- To publish a sustainability report regularly in accordance with international standards.