

ATU Tourism Management Inc. Sustainability Mission

In the travel retail sector, where we are a leader, our primary goal is to meet the expectations of our customers, employees, and stakeholders at the highest level based on the principle of "Happy Culture, Happy Travel" and to improve our service quality with globally accepted sustainability principles and culture. As a pioneer of socially and environmentally conscious practices, our mission is to leave a better world for future generations.

ATU Tourism Management Inc. Sustainability Policy

ATU Duty Free has adopted the following principles as its Sustainability Policy..

1. To carry out all activities in the field of sustainability in alignment with the United Nations Sustainable Development Goals,
2. To share the implementation of sustainable environmental policies with the public in a transparent manner,
3. To use energy efficiently and to protect the environmental balance and natural resources,
4. To calculate carbon emissions resulting from operations and to monitor waste management as part of efforts to combat climate change,
5. To raise awareness among all stakeholders, starting with employees, to ensure the efficient use of water,
6. To develop and implement practices that promote improvement in occupational health and safety,
7. Ensuring information security and business continuity in all its activities,
8. Enabling the use and development of innovative technologies that will contribute to sustainable development,
9. To engage in sustainable business activities with stakeholders and suppliers,
10. Ensuring continuity in customer satisfaction,
11. To take part in community and social projects and protect the environment and natural resources while carrying out our activities,
12. It aims to create a sustainable employment and business environment by adhering to global diversity, inclusiveness and equality principles and to increase the rate of female employees and female managers.,
13. To implement service processes that comply with national and international standards and legal regulations and respect ethical values, and to adopt and

ensure the adoption of Corporate Governance Principles, especially ethical values and the fight against corruption, as a Company culture,

14. Regularly publishing sustainability reports in line with international standards,